

Remote MasterMind 4.0

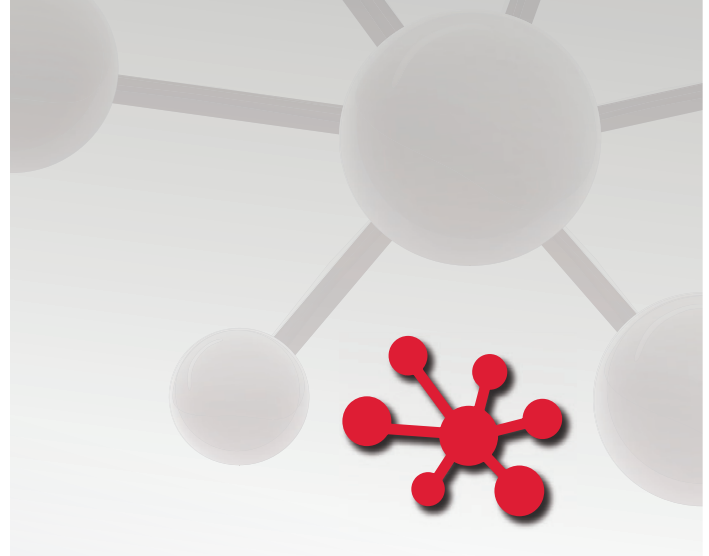
Mobile Device Management Software

Remote MasterMind 4.0 provides a quick and convenient solution for IT administrators seeking to manage all mobility devices running on Microsoft™ Windows™ CE or Mobile operating systems within their all from the same console.

Mobile device management has traditionally been a costly, time-consuming and error-prone process. With Honeywell's Remote MasterMind, IT administrators can perform virtually all of their device management functions from a single, centralized location including device deployment, asset tracking, security policies, software distribution, configuration management, remote diagnostics and performance measurement.

A wealth of information is available from the managed devices. A simple click of a button enables users to retrieve the serial number, model number and firmware version of any Remote MasterMind-enabled device. In addition, users may pull an enhanced set of device metrics related to battery life, on/off, key or touchpad presses, and other operational issues—either on-demand or on a predictive schedule—to improve device management and troubleshooting.

Remote MasterMind provides a strong set of features to put you in charge and ready to answer the challenges of managing your Windows ruggedized devices.



Remote MasterMind™ is Honeywell's comprehensive solution for companies looking to secure, manage, update and remotely troubleshoot their Ruggedized Windows Mobile devices from a single location.

FEATURES & BENEFITS



Intuitive User Interface:
Easy to learn and obtain proficiency increases time to value and a Web console allows access from anywhere.



Enhanced Device Metrics and Reporting: Track over 100 measures to drive improved device usage and productivity (available on select Honeywell mobile computers) onscreen or with set of exclusive reports.



Multi-Vendor Support: Provides device management support on any device with a Microsoft® Windows®, operating system, including mobile, personal and laptop computers.



Telecom Expense Management: Set group or individual limits, and monitor voice and data usage.



Application and Content Distribution: manage and deploy applications and content to managed Windows devices.

Remote MasterMind 4.0 Technical Specifications

MANAGEMENT SERVICE (WEB CONSOLE) REQUIREMENTS

Operating System:

Windows Vista 32/64bit (SP2)
Windows 7 32/64bit
Windows Server 2003 (SP1 or later)
Windows Server 2008 R2
Windows Server 2012

Processor:

10 to 500 devices: 2GHz+
500 to 1000 devices: 2GHz Dual Core+
1000+: 2.5GHz Quad Core+

Memory (Ram): 10 to 500 devices (2GB+), 500 to 1000 devices (4GB+), 1000+ (8GB+)

Memory (Storage): Approximately 200 MB for installation

Browser/Web Console: Internet Explorer 8+;
Google Chrome, Mozilla Firefox, Safari

Network: IP Network Connectivity

Other: .NET 4 Framework installed with all critical updates

DEPLOYMENT SERVICE REQUIREMENTS

Operating System:

Windows XP 32 bit (SP3 or later)
Windows Vista 32/64bit (SP1 or later)
Windows 7 32/64bit
Windows Server 2003 (SP1 or later)
Windows Server 2008 R2 (64bit) (recommended)

Processor:

10 to 500 devices: 2GHz+
500 to 1000 devices: 2GHz Dual Core+
1000+: 3 GHz Quad Core+

Memory:

10 to 500 devices: 2GB+
500 to 1000 devices: 4GB+
1000+: 8GB+

Hard Disk: Approximately 200 MB for installation

Network: IP Network Connectivity

DATABASE SYSTEM REQUIREMENTS

Number of Devices in Deployment

Recommended Database

10 – 1000
MS SQL Server 2008 Express Edition (included); MS SQL Server 2012 Express Edit

1000 +
MS SQL Server 2008; MS SQL Server 2012 Express Edition

Note: MS SQL Server Enterprise Edition required if scanner statistics collection is activated.

Operating System:

Windows Vista 32/64bit (SP1 or later)
Windows 7 32/64bit
Windows Server 2003 (SP1 or later)
Windows Server 2008 R2 (SP1 or later) (recommended)

Processor: 2 GHz Dual Core or faster

Memory (Ram): 4GB or faster

Memory (Storage): Approximately 350 MB for installation; 2 GB for database growth (less than 500 devices); 4 GB for database growth (500-1000 devices); 20 GB for database growth (10,000+ devices); 10K-15K RPM disks and/or RAID recommended for fast access

Network: IP Network Connectivity

DEVICE AGENT SYSTEM REQUIREMENTS

Operating System:

Windows: Compatible with all Microsoft desktop and mobile operating systems (Windows Mobile, Pocket PC, CE .NET, Windows XP (32-bit), Vista (32/64-bit), Windows 7 (32/64bit)

Note: Remote MasterMind is not compatible with Windows 8, 10, Windows Phone 8.0, 8.1 or Windows Embedded 8 for Handhelds.

Processor: Compatible with all processors capable of running the supported operating systems listed above (e.g., ARM, MIPS, SH3, SH4, Geode, x86)

Memory: 4.0 MB of free space required for installation and execution of device agent

Network: Compatible with all IP network topologies [e.g., Wired LAN, Wireless LAN (802.11a/b/g/n), ActiveSync, cellular (LTE, UMTS, EDGE, CDMA, GPRS, WiMAX, etc.) Note, connectivity only required when synchronizing device with Remote MasterMind system or performing remote control

Connectivity:

Windows: Connectivity is only required when synchronizing a device with the Remote MasterMind system or to perform remote control

SUPPORTED HONEYWELL DEVICES

Remote MasterMind 4.0 supports the following currently available devices: Dolphin 6000, 6100, 6500, 70e Black, 7600, 7800, 7800hc, 9700*, 9700hc, 99EX*, 99EXhc, and 99GX, Marathon, MX7, Tecton, MX8, MX9, HX2, HX3, Thor VM1, VM2, VX8, VX9, Optimus 5900, S5500, ScanPal 2 and most retired products as well as those from Motorola™, Intermec™, Psion™ and others

**Enhanced device metrics are supported*

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